

Allegiance MDLive Account Activation

WWW.MDLIVE.COM/ALLEGIANCE

Initial registration will be completed on the MDLive.com/Allegiance website

Select Activate Now-

Allegiance
Health Plan Management

Home [Activate Now](#) [FAQs](#) [Contact Us](#) [Sign In](#) Skip Navigation | [Activate Now](#) | [Sign In](#) [Back to Client](#)

Get the care you need when you need it.

Talk to an MDLIVE doctor 24 hours a day, 7 days a week by online video, mobile app or phone.

[Activate Now](#)

With MDLIVE, you can access board-certified doctors and mental health professionals by phone, secure video, or online.

MDLIVE is an affordable, convenient option for minor medical conditions, preventive wellness screenings, and behavioral health services.

Virtual doctor visits are available 24/7/365 to diagnose and treat urgent medical care needs so that you can feel better faster from the comfort and safety of home.

Simply pay the applicable in-network copay, deductible or coinsurance.

MEET MDLIVE

MDLIVE is a leading virtual visits vendor with independently contracted, board-certified doctors. MDLIVE doctors may treat non-emergency medical issues. They may also send an e-prescription to your local pharmacy if necessary.

VIRTUAL VISITS

You may want to have a virtual visit:

- Instead of going to the ER or urgent care for non-emergency issues
- If your doctor is not available
- While at home, work or on-the-go

YOUR COSTS

Simply pay the applicable in-network copay, deductible or coinsurance.

[Activate Now](#)

Below are some of the most common reasons for visiting an MDLIVE doctor:

Acne	Diarrhea	Insect Bites	Sore Throat
Allergies	Ear Problems	Nausea	UTI (Adult Females)
Common Cold	Fever*	Pink Eye	Vomiting and more...
Constipation	Flu	Rash	
Cough	Headache	Respiratory Problems	

Behavioral Health Counseling

If you are suffering from anxiety, depression, stress, or other mental health issues, you can have confidential virtual visits with MDLIVE licensed therapists and board-certified psychiatrists.*

Get the tools, strategies, and medication management you need to help you feel more like yourself from the privacy and safety of home. You can choose the same provider for every visit or switch anytime.

[Activate Now](#)

Our licensed therapists can help with talk therapy and strategies for:

Addictions	Grief and Loss	Panic Disorders	Stress Management
Anxiety	LGBTQIA Support	Parenting Issues	Trauma and PTSD
Bipolar Disorder	Life Changes	Postpartum Depression	Women's Issues
Depression	Men's Issues	Relationship Issues	

*Behavioral health counseling may not be offered with all plans.

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To activate your account you will need your member ID card or access to your member ID number.

Insurance Member ID- enter your 12 digit Allegiance ID number

Date of Birth- enter in your date of birth (it is member specific)

The screenshot shows the 'Activate Your Account' form. At the top left is the Allegiance logo with the tagline 'Benefit Plan Management'. A dark blue navigation bar contains links for 'Home', 'FAQs', 'Activate Now', 'Contact Us', and 'Sign In'. The form itself has a white background with a blue header 'Activate Your Account'. Below the header is a paragraph: 'Please enter your member ID and date of birth. If you are not the primary subscriber on your health plan, please enter the subscriber's member ID and your date of birth.' There is a text input field for 'Insurance Member ID' with a red border and a 'Required' label below it. Below that are three input fields for 'Date of Birth': 'Month' (a dropdown menu), 'Day', and 'Year'. A blue 'Continue' button is centered below the date fields, and a link 'Try another way' is below the button.

After initial Activation please use the Username and Password created on both the website or mobile application

The screenshot shows the 'Sign In to your Account' page. At the top left is the Allegiance logo. To the right of the logo are links for 'Skip Navigation', 'Activate Now', and a 'Sign In' button. A dark blue navigation bar contains links for 'Home', 'Activate Now', 'FAQs', 'Contact Us', 'Sign In', and 'Back To Client'. The main heading is 'Sign In to your Account'. Below the heading is a note: 'If this is an emergency, please call 911.' There are two text input fields for 'Username' and 'Password'. Below the password field is an orange 'Sign-In' button. A link 'Forgot your Username or Password?' is below the button. On the right side of the page is a background image of a woman looking at a tablet displaying a doctor's video call. The footer is dark grey and contains the text 'Powered by MDLIVE' with links for 'Privacy Policy', 'Terms of Use', 'HIPAA Statement', and 'Notice of Non-Discrimination'. To the right of the footer is the copyright notice: 'Copyright © 2022 MDLIVE, Inc. All rights reserved. Copyright © 2022 MDLIVE Medical Group, PA. All rights reserved. MDLIVE Medical Group, PA provides the clinical services for MDLIVE. MDLIVE Medical Group, PA is an independent entity.' At the bottom of the footer is a disclaimer: 'MDLIVE is an independent company/entity and is not affiliated with Allegiance. The services and website are provided exclusively by MDLIVE and not by Allegiance. Providers are solely responsible for any treatment provided. Not all providers have video chat capabilities. Video chat is not available in all areas. A Primary Care Provider referral is not required. Telehealth services from these providers are not available for Medicare Primary Beneficiaries. Services are separate from your health plan's provider network. See your plan materials for the details of your specific health plan, including other telehealth/telemedicine benefits that may be available to you. The Allegiance name, logo, and other Allegiance marks are owned by Allegiance Intellectual Property, Inc.'